

Care UK Community Partnerships Ltd

Field Lodge

Inspection report

London Road
St Ives
Cambridgeshire
PE27 5EX

Tel: 01480499840

Date of inspection visit:
16 February 2021

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17 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Field Lodge is a care home providing personal and nursing care to 61 people aged 65 and over at the time of the inspection. The service can support up to 72 people.

We found the following examples of good practice.

There was an area where visitors could visit their family member/friend by appointment. There was a screen to promote social distancing, a sound system and an emergency call bell. Visitors would be expected to wear Personal Protective Equipment (PPE) and PPE would be made available. A lateral flow device test, a temperature check and a COVID-19 declaration would also be completed. There were gaps between each visit to prevent people encountering other visitors, staff or people from the home. These visits were currently suspended due to the COVID-19 outbreak at the home.

People were supported by staff to use computer tablets to video call family and friends. This was to promote people's social well-being.

On arrival into the building, external visitors including a health or social care visitor would complete a series of COVID-19 checks in line with government guidance before entering. Hand sanitiser was also available in different corridors throughout the home.

Peoples named relative had been communicated to re COVID-19 restrictions and updates including vaccinations. People isolated if they had been to an external health appointment or were recently admitted into the home. They were asked to remain in their rooms for 14 days. The service had halted admissions on the floors where there was a COVID-19 positive person.

There were two infection control leads within the home. They were supported by the organisation's infection control leads. If a person tested positive for COVID-19 there were processes in place to reduce the risk of infection spreading via laundry and or used crockery and cutlery.

Staff had internal COVID-19 training via e-learning. Handwashing/hand hygiene checks using ultraviolet lights and PPE checks were completed on staff. Staff seen wore their PPE correctly including face masks. Staff were bare below the elbow and were wearing a minimum amount of jewellery that promoted good infection control.

The areas in the home visited looked visibly clean. A staff member told us how frequently touched areas such as handrails, chairs, tabletops, handles and furniture were cleaned and that this was recorded. Communal areas seen appeared uncluttered to aid with effective cleaning.

Windows were opened to promote good ventilation. There was a fogging machine used to also help clean communal areas of the home.

Nurses at the home had taken on district nurses delegated tasks since March 2020.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Field Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Staff were lateral flow device tested for COVID-19 twice a week. Staff, before getting their result would walk through to the staff room, change into their uniform and commence work. We have asked that staff await their result before commencing their shift. This increased the risk to other staff and people at the home. The operations support manager told this improvement would be implemented with immediate effect.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.