

Putney Dental Surgery Ltd

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Inspection Report

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Date of inspection visit: 29 September 2017
Date of publication: 03/11/2017

Overall summary

We carried out a focused inspection of Putney Dental Surgery LTD on the 29 September 2017.

The inspection was carried out by a review of documents and other evidence sent to us from the provider as requested at our previous inspection.

At the previous comprehensive inspection we found the registered provider was providing safe, effective, caring and responsive, care in accordance with relevant regulations. We judged the practice was not providing well-led care in accordance with regulations 17 and 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Putney Dental Surgery LTD on our website www.cqc.org.uk.

We also reviewed the key question of safe as we had made recommendations for the provider relating to this key question. We noted that improvements had been made.

Our findings were:

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

Are services effective?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We found this practice was providing safe care in accordance with the relevant regulations.

We found the practice had made improvements to the service in regards to the medical emergencies kit and the Control of Substances Hazardous to Health (COSHH) 2002 Regulations.

No action



Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements and now had effective management arrangements in place to ensure the smooth running of the service. This included arrangement to review the quality of key areas of work by undertaking audits.

No action



Are services safe?

Our findings

At our previous inspection on 12 December 2017 we found that the provider needed to make improvements, for example in regards to the availability of medical emergency drugs: and equipment, the storage of products under the Control of Substances Hazardous to Health Regulations (COSHH) 2002 Regulation and reviewing staff supervision protocols.

The practice had made the following improvements:

- The practice now had all medicines recommended by the Resuscitation Council UK, included for example buccal midazolam.
- The COSHH file had been updated to include all substances used at the practice.

Are services well-led?

Our findings

At our inspection on 12 December 2016 we judged that the practice was not providing well led care and told the provider to take action as described in our requirement notice. At the inspection on 29 September 2017 we noted the practice had made the following improvements to meet the requirement notice:

- Systems were now in place to ensure audits and governance systems were in place to ensure the

management of the service. For example we saw that a record keeping audit had been undertaken in August 2017 and plans were in place for this to be carried out periodically.

- Systems were now in place to ensure appropriate checks were made on staff skills and suitability to do their jobs.

These improvements showed the provider had taken action to address the shortfalls we found when we inspected on 29 September 2017.