

Husbands Bosworth Surgery

Inspection report

1 Marsh Drive
Husbands Bosworth
Leicestershire
Leicestershire
LE17 6PU

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Are services well-led?

Good



Overall summary

We carried out an announced focused inspection at Husbands Bosworth Surgery on 21 November 2019 to follow up on breaches of regulations and concerns that were identified at the previous inspection.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We inspected the safe and well-led key questions. We have rated this practice as good overall. The ratings for the effective, caring and responsive key questions were aggregated from the previous report.

We found that:

- Safety systems in place to protect patients from abuse and avoidable harm were effective and working as intended.
- The practice demonstrated that systems in place for the appropriate and safe handling of medicines were fully embedded and working.
- Emergency medicines were in place and monitored consistently. Prescriptions were managed appropriately, and security maintained.

- The practice dispensary was well run, effective and safe. The practice demonstrated that they had added security measures such as glass partitions and automatic security shutters.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- The practice demonstrated an open and honest culture and staff we spoke with reflected the high-quality care that the practice had set down in their mission statement and statement of values.
- The leadership team demonstrated that they had the capacity to deliver services to a high quality.

Whilst we found no breaches of regulations, the provider should:

- Review induction processes to document the inclusion of local safeguarding procedures.
- Consider the minor risk of community defibrillator at the village hall satellite site.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Husbands Bosworth Surgery

Husbands Bosworth Surgery is part of The Market Harborough and Bosworth Partnership. It is a GP practice that provides a range of primary medical services to approximately 3,818 patients. The practice dispenses medicines to patients living more than 1.6km from a pharmacy.

The practice's services are commissioned by East Leicestershire and Rutland Clinical Commissioning Group (CCG). The practice has a General Medical Services Contract (GMS). The GMS contract is between general practices and NHS England for delivering primary care services to local communities.

At Husbands Bosworth Surgery the service is provided by four GP partners (2x female and 2x male), three salaried GP's (two female and one male), two practice nurses and one healthcare assistant (female). The dispensary is operated by three dispensers and a dispensary manager. The practice manager is supported by a team leader and by a team of receptionists and secretaries.

The Market Harborough and Bosworth Partnership is a General Practice Partnership open to all patients living within the boundaries of Market Harborough Medical Centre and Husbands Bosworth Surgery. It has three locations registered with the care quality commission (CQC).

Market Harborough Medical Centre, 67 Coventry Road, Market Harborough, Leicestershire, LE16 9BX.
With a branch minor Injuries Unit at; St Luke's, 33 Leicester Road Market Harborough, Leicestershire, LE16 7BN.

Husbands Bosworth Surgery, 1 Marsh Drive, Husbands Bosworth, Leicestershire, LE17 6PU.
With a satellite site at; Welford Village Hall, Welford Road, Husbands Bosworth, Lutterworth, LE17 6JX.

Husbands Bosworth Surgery is open between 8am and 6.30pm between Monday and Friday. The dispensary is open between 8.15am to 1pm and 1.30pm to 6pm from Monday to Friday. Extended hours are on a Monday evening from 6.30pm to 8.30pm at the Market Harborough Medical Centre. These are appointments for patients who cannot attend during normal opening hours.

Husbands Bosworth Surgery satellite clinic held at Welford Village Hall was inspected part of this inspection where GP appointments are available on Thursday mornings only.

The National General Practice Profile states that 1.9% of the practice population is from a Black and Ethnic Minority Groups (BME). Information published by Public Health England, rates the level of deprivation within the practice population group as nine, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

When the practice is closed the practice hands over to the out of hours provider; Derbyshire Health United (DHU). Information is available on the practice website for patients who require further information.