

Northern Care Homes Limited

Stoneswood Residential Home

Inspection report

Oldham Road
Delph
Oldham
Lancashire
OL3 5EB

Tel: 01457874300

Date of inspection visit:
03 March 2021

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17 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stoneswood is a residential home situated in Delph, Oldham. It has several spacious communal areas and a large private garden. The home provides accommodation and personal care for up to 41 people. At the time of our inspection there were 41 people living at the home.

We found the following examples of good practice.

The building was clean, well ventilated and decorated to a high standard. The risk of infection transmission was minimised through enhanced cleaning practices.

Staff ensured people using the service could maintain links with family and friends, through the use of social media, phone and video calls and a weekly newsletter. The home had a safe and welcoming visiting 'pod', which relatives could access without walking through the communal areas of the home.

There was a screening procedure in place for visitors. This included taking people's temperature.

Information was displayed at the entrance and throughout the building to remind people to be careful about infection transmission, to wash their hands and to comply with government guidance around wearing PPE.

There was an ample supply of PPE for staff and visitors to use. Hand sanitiser was readily available throughout the service. Staff had received training on the correct use of PPE and hand washing.

People who used the service and staff were regularly tested for COVID-19 in line with current government guidance. Risk assessments had been completed to assess the impact of COVID-19 on people and staff.

The registered manager worked closely with the local authority infection control team to ensure the service followed up to date government guidance.

The registered manager had an 'open door' management approach and was on hand to offer emotional support to staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stoneswood Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.