

Regal Care Trading Ltd

# Hawthorn Lodge Care Home

## Inspection report

Beckhampton Road  
Bestwood Park  
Nottingham  
Nottinghamshire  
NG5 5LF

Tel: 01159676735

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19 April 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hawthorn Lodge is a residential care home providing personal and nursing care to 42 people at the time of the inspection. The service is registered with CQC for up to 52 people.

We found the following examples of good practice.

The provider ensured there were measures in place to reduce the risk of visitors catching and spreading infections. Lateral flow tests (LFT) were encouraged and provided to all type of visitors. The provider supplied all visitors with personal protective equipment (PPE), including masks and gloves.

People and staff were supported to use the home environment safely.

There were ample supplies of PPE available and hand sanitizing stations were available around the building.

The premises were clean and hygienic. Cleaning schedules were in place and there was a sufficient number of domestic staff to sustain frequent cleaning.

There was an Infection Prevention and Control (IPC) champion at the home. Their responsibility was to support the registered manager with IPC audits and spot checks on PPE practise and cleanliness.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hawthorn Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 April 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

Provider had complied with the government guidance and had an up to date policy on visiting at the home. The provider reduced the risk of visitors catching and spreading infection by providing and encouraging all visitors to take a lateral flow test prior to the visit taking place. There were several, well ventilated areas in the home, allowing for the visit to take place in a safe environment.