

Parkcare Homes (No.2) Limited

Blyton Court

Inspection report

3 Laughton Road
Blyton
Gainsborough
Lincolnshire
DN21 3LG

Tel: 01427628791

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20 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Blyton Court is a nursing home registered for the support of up to 18 people, at the time of our inspection 14 people were using the service. The service primarily supports people with learning and physical disabilities. The service is a large home which had dining, lounge and activity spaces.

We found the following examples of good practice.

- The provider ensured that current guidance was shared in a timely way with the service. When the guidance was updated the risk, parameters were reviewed, and changes made. This reduced any potential risk of infection.
- All staff used a company 'Application' (APP) on their mobile phones. This provided updates and benefits to the staff, including discounts and support networks.
- Staff had received training in the appropriate use of personal protective equipment (PPE), and the provider ensured they had enough supplies.
- The provider was sourcing clear face masks to support people who used lip reading to assist their communication. Other people found the masks difficult to cope with in relating to the staff. For these people a risk assessment was completed, and staff wore visors instead.
- All visits were risk assessed and arrangements were in place to support visits linked to personalised needs. For example, one person did not like to go outside, so arrangements were in place for a safe visit in the activity space.
- A range of communication methods were in place to support people to understand the changes to their home. These included easy read documents and pictures to support the use of PPE.
- Planned external activities had been refocused on activities within the home. The provider noted a reduction in behaviour that challenged since these changes had occurred and felt these were areas they would continue to develop.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Blyton Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.