

365 Care Homes Limited

Laburnum Lodge

Inspection report

2 Victoria Street
Littleport
Ely
Cambridgeshire
CB6 1LX

Tel: 01353860490

Date of inspection visit:
30 November 2020

Date of publication:
23 December 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Laburnum Lodge is a residential care home providing personal and nursing care to 19 people at the time of the inspection. The service can support up to 22 people. The service provides support mainly to people over 65 years of age some of which are living with dementia. The care home accommodates people in one adapted building.

We found the following examples of good practice.

Procedures were in place to prevent the transmission of infection to and from visitors. The manager had converted a lounge into a 'visiting pod' so that people could sit in a lounge with their relatives, separated by a see-through panel.

Whole home testing was carried out on both people and staff.

The cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection.

The manager did not use temporary staff to cover shifts, however operated an on-call system with permanent staff. This ensured that shifts were always covered with regular staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Laburnum Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.