

## **Accredited Care Limited**

# Meadows Sands Care Home

#### **Inspection report**

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Date of inspection visit: 27 January 2022

Date of publication: 18 February 2022

#### Ratings

# Overall rating for this service Inspected but not rated Inspected but not rated

# Summary of findings

#### Overall summary

Meadows Sands Care Home is a residential care home providing personal care for up to 26 people. At the time of our inspection 24 people were living at the home.

We found the following examples of good practice.

Meadows Sands Care Home ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors and staff on arrival to the home.

People living at Meadows Sands Care Home and staff were supported to receive COVID-19 vaccinations and boosters at the care home. Detailed information on vaccinations was made available to people who lived there.

Meadows Sands Care Home staff felt well supported by stakeholders and but reported difficulties in accessing GP services, with GPs from both practices in Skegness declining to visit the home, although the Registered Manager told us they received good support from the Primary Care Network Proactive Enhance Assessment Care Home team.

Meadows Sands Care Home supported people who lived there to remain connected with friends and relatives through visits, video calls and phone calls.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	<b>Inspected but not rated</b>
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Further information is in the detailed findings below.



# Meadows Sands Care Home

**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

#### Is the service safe?

#### Our findings

#### Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using Personal Protective Equipment effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was meeting the visiting guidance at the time of inspection. Visiting arrangements included planning ahead visits. Visitors were kept distanced from other residents to reduce the risk of cross contamination.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.