

# David Lewis GP service

## Inspection report

Mill Lane  
Alderley Edge  
Cheshire  
SK9 7UD  
Tel: 01565640000  
[www.chelfordsurgery.co.uk](http://www.chelfordsurgery.co.uk)

Date of inspection visit: 09/01/2019  
Date of publication: 04/02/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at David Lewis GP Service on 9 January 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, carers, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- Staff understood and fulfilled their responsibilities to raise concerns and report incidents and near misses.
- The practice reviewed the effectiveness and appropriateness of the care it provided. It ensured that care and treatment was delivered according to evidence-based guidelines.

- Care and treatment was person-centred and delivered in accordance with the individual needs of each patient.
- There were clear processes to assess a patients' capacity to give consent and to involve appropriate individuals, including those legally appointed, in any assessments to determine care and treatment.
- The practice respected patients' privacy and dignity. Patients were treated with compassion and respect.
- The practice organised and delivered services to meet the needs of its patient population. Adjustments were made to ensure patients received the care and treatment they required.
- There was a system in place for investigating and responding to feedback from patients, carers and advocates including complaints.
- There was a focus on continuous learning and improvement at all levels of the organisation.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector.  
The team included a GP specialist adviser.

## Background to David Lewis GP service

David Lewis GP Service is located in Alderley Edge, Cheshire. The practice is located within The David Lewis Centre, a registered charity, which provides residential, educational, medical and therapeutic services for people with a learning disability and epilepsy.

The David Lewis Centre employs doctors and nursing staff to support the patients who live there as well as care staff and other ancillary health staff including physiotherapy, speech and language therapists, occupational therapy, behavioural support and psychology. The David Lewis Centre employ three full time on-site doctors and has a number of visiting secondary care consultants. The patients and staff at The David Lewis Centre are supported by 24-hour nursing care.

David Lewis GP Service works with The David Lewis Centre to provide primary care services to the patients who live at the residential homes provided by the centre.

The provider, Chelford Surgery operated David Lewis GP Service as a branch of its other location, Chelford Surgery

for approximately 13 years. David Lewis GP Service has been registered with CQC since September 2017 and it is registered to deliver the Regulated Activities; diagnostic and screening procedures, surgical procedures and treatment of disease, disorder or injury.

David Lewis GP Service is situated within the Eastern Cheshire Clinical Commissioning Group (CCG) and provides services to 137 patients under the terms of an alternative provider medical services (APMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

At this practice there are two GP partners and two salaried GPs. A practice nurse from the providers other location, Chelford Surgery provides some of the long-term condition reviews. There is a practice manager and two administration staff.

David Lewis GP Service provides a service to patients who are 18 years and over. The practice population is from a predominantly white background.