

The Oaklands

# The Oaklands

## Inspection report

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Date of inspection visit:  
09 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Oaklands is a residential care home, consisting of 3 separate bungalows, providing personal care for up to 20 people with learning disabilities and/or autism. At the time of our inspection 18 people were using the service. Prior to the Covid-19 pandemic the care home also provided a respite service for people. Respite stays had been temporarily discontinued at the start of the pandemic, as part of the provider's infection prevention and control precautions.

We found the following examples of good practice.

- The service had successfully found ways to safely support all 18 people to be tested for Covid-19. All staff were regularly tested.
- Visiting arrangements were controlled and regularly reviewed. The service had a system in place for essential visitors, which included a temperature check, facilities for hand sanitising, and the requirement to wear personal protective equipment (PPE) on entering the home.
- People had individual visitor/family contact plans as part of their care plan to make sure their social contact needs continued to be met as far as safely possible.
- The provider had ensured information about Covid-19 tests, and the measures they had put in place to support people, had been regularly communicated to people's relatives.
- The provider had reasonable measures in place to reduce the proximity of people, who had tested positive for Covid-19, from those who had tested negative. On occasions when that was not possible, the provider had enhanced cleaning processes in place to reduce the risks.
- Detailed information was displayed around the home to remind people how to wash their hands effectively, the importance of social distancing, and why people wear PPE.
- Staff wore the necessary PPE, in line with best practice guidance, and had a designated area for putting it on and taking it off. Used PPE was safely disposed of.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.