

Sapphire Care Services Limited

Levitt Mill

Inspection report

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Date of inspection visit:
23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Levitt Mill is registered to provide personal care and support for up to 11 people living with a learning disability and/or autistic spectrum disorder. Levitt Mill comprises of two buildings known as, The Barn and The Mill. The service was adapted to provide en-suite bedrooms, communal lounge, dining rooms and a pleasant garden. At the time of this inspection 10 people were living at Levitt Mill.

We found the following examples of good practice.

The registered manager was knowledgeable about their roles and responsibilities relating to infection control.

There were systems in place which supported good infection control procedures. The service was visibly clean and well ventilated.

People were being supported to receive visits from their relatives . The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread COVID19. Information and instructions for visitors were clearly displayed and explained in person on entry to the home.

Staff and people using the service received regular COVID-19 testing and vaccinations in line with current government guidelines.

People had been supported to continue to access healthcare, this had included visits from the GP practice nurse.□

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Levitt Mill

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 48 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits in line with Government guidelines.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.