

Ms Pauline Rodman

# Hazelwood Gardens Nursing Home

## Inspection report

Channells Hill  
Westbury On Trym  
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04 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hazelwood Gardens is a nursing home providing care and accommodation for up to 36 older people, some of whom are living with dementia. At the time of the inspection there were 28 people living in the home.

We found the following examples of good practice.

There were arrangements in place to take people's temperature on arrival at the home to screen for covid symptoms. Hand sanitisers were available and lateral flow tests were carried out. Various entrances and exits to the home had been identified for use, should they be needed, in order to avoid unnecessary movement of visitors through the home.

A designated area of the home had been set aside for visits. This had its own entrance and a screen separating people and their visitors. This wasn't a solid perspex screen as is recommended. However, there were other measures in place to ensure people's safety including lateral flow tests being carried out and social distancing on either side of the screen. The registered manager was up to date with new rules around care home visiting that were due to come in, shortly after our inspection. If families were unable to visit, arrangements were made for video calling.

Staff had received training in donning and doffing Personal Protective Equipment (PPE). There were suitable arrangements for disposing of PPE after use. We saw staff were wearing masks throughout the home. The registered manager told us how they had experienced difficulties at the outset of the pandemic being able to obtain PPE. However, this was resolved, and they were now ordering PPE through the government portal.

The home had not experienced cases of covid 19 but had clearly planned for the eventuality. Individual staff had been risk assessed and plans were in place to ensure staff who were at low risk from covid 19, would work with anyone testing positive. Regular testing was being undertaken of people in the home and staff to help ensure any positive cases were identified quickly.

Regular cleaning of the home was taking place, with attention being paid to high touch points such as stair bannisters. An infection control audit was carried out to monitor infection control in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hazelwood Gardens Nursing Home

## **Detailed findings**

### **Background to this inspection**

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.