

Leonard Cheshire Disability

Shore Lodge - Care Home Learning Disabilities

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shore Lodge – Care Home Learning Disabilities is a residential service providing personal care and support to up to 10 people with physical and learning disabilities, autism and mental health needs. At the time of the visit the service was supporting eight people.

We found the following examples of good practice.

- The service had multiple entrances, but only one was in use. There was clear signage at the entrance with personal protective equipment (PPE) and hand gel to support people putting this on and taking it off. Contact details were taken from all visitors who had their temperatures taken and recorded. Visiting was by appointment only and numbers were restricted. Visits took place in the garden area in good weather or in the designated quiet room which was laid out to support social distancing. All visitors were required to wear masks.
- There was a robust infection control policy in place and staff were aware of their responsibilities and the relevant guidance. There was a stable staff team. Staff told us they had received additional training provided by the local Clinical Commissioning Group (CCG) and confirmed that they felt supported in their role. Staff were confident with the measures that had been taken to keep people safe. We saw staff wearing the right PPE for the tasks they were undertaking. People using the service had single rooms with ensuite facilities and had temperatures checked and recorded daily. The manager told us how they barrier nursed two Covid positive people on their discharge from hospital and protected other people by isolating them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Shore Lodge - Care Home Learning Disabilities

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 10 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.