

# Parkcare Homes (No.2) Limited

# Wigginton Cottage

## Inspection report

86 Main Road  
Wigginton  
Tamworth  
Staffordshire  
B79 9DZ

Tel: 0182763441

Date of inspection visit:  
01 December 2020

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18 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Wigginton Cottage provides accommodation and personal care to eight younger people who have a learning disability and Prader-Willi syndrome . Prader-Willi syndrome is a rare genetic disorder.

We found the following examples of good practice.

- When visitors arrived at the home, they completed a Covid-19 screening questionnaire. Their temperature was also recorded to ensure their visit could take place safely in line with current guidance.
- Social stories had been created to help people understand the pandemic and manage their levels of anxiety. Social stories are short descriptions of a particular situation which includes information about what to expect in that situation and why.
- Staff recreated community activities people enjoyed such as going to the cinema and visiting coffee shops at home which kept people occupied and improved their wellbeing.
- A confidential helpline was available for staff to seek support and advice during the pandemic. The management team had given staff small gifts to say thank you for their hard work.
- Some seating in communal areas had been replaced and rearranged to encourage people to socially distance to keep themselves and others safe during the pandemic.
- Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Wigginton Cottage

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.