

HC-One Limited

# Stoneyford Care Home

## Inspection report

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Date of inspection visit:  
13 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Stoneyford Care Home is registered to provide residential care and support for 60 people. At the time of our inspection there were 17 people using the service. The service has communal rooms, which include lounge and dining areas. The bedrooms are single occupancy. The service has a garden with outside seating areas.

We found the following examples of good practice.

- People had remained in regular contact with friends and relatives using video calls. The outside space had been adapted to enable visits in a specified area.
- Activities in the service had been increased. Each day staff set time aside for one to one conversations with people or group discussions, games and activities.
- Staff had access to PPE and specific areas had been provided for staff to safely put this on and dispose of it after use. Hand washing and PPE guidance were displayed around the home to remind people of safe working practices. Appropriate use of PPE was observed during our visit to the service.
- Cleaning products had been changed to improve infection control. Cleaning equipment was colour coded for cleaning different areas within the service.
- Risk assessments had been completed for all staff and measures were in place to support staff who were at an increased risk. Staff were kept informed of changes within the service and provided with updated information. Staff well-being had been supported with supervision and teamwork.
- People and visitors were provided with information in a variety of formats. This included detailed written guidance and an easier to read version. Staff had conversations with people to help them understand the information in the most appropriate and reassuring way for them.
- The service communicated well with other health and social care services and professionals to ensure people were safe when accessing other services within the community.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Stoneyford Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.