

## Akari Care Limited Seale Pastures House

#### **Inspection report**

Burton Road Acresford Swadlincote Derbyshire DE12 8AP Date of inspection visit: 27 October 2020

Date of publication: 09 November 2020

Tel: 01283762511

Ratings

## Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Seale Pastures is a residential care home that provides personal care and accommodation for up to 38 older people who may also be living with dementia. At the time of our inspection there were 32 people receiving a service. The home has bedrooms with ensuite facilities over two floors. On the ground floor there are communal spaces for dining, activities and relaxation.

We found the following examples of good practice.

- Staff had received training in the use of personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance.
- The home had an onsite space used as a café, this provided people with a change of location and refreshments, without leaving the safety of the home. Areas within the home has ensured social distancing was observed.
- The infection control policy was up to date. We reviewed audits which reflected actions had been taken to maintain the standards within the home.
- There was a clear process for visitors, which included a risk assessment, temperature check and the wearing of PPE. At the time of the inspection only window visits were being allowed, following recent guidance changes to the tier levels in the surrounding areas.
- Regular meetings were held with people using the service to support their understanding of Covid and the measures in place. A notice board also supported this with pictures of PPE and the latest tier restrictions and what they mean.
- The manager held daily meetings and ensure any new guidance was shared with staff. Staff had been supported by the provider with the offer of counselling, financial support and general wellbeing.
- Cleaning schedules had been increased to ensure touch surfaces were cleaned regularly and additional cleaning to maintain good hygiene standards.

Further information is in the detailed findings below.

### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

This review was undertaken in response to concerns received in regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

#### **Inspected but not rated**



# Seale Pastures House

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 October 2020and was announced.

## Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.