

Cheerhealth (Selsey) Limited

Tenchley Manor Nursing Home

Inspection report

Ursula Square
Selsey
Chichester
West Sussex
PO20 0HS

Tel: 01243606060

Website: www.cheerhealth.co.uk

Date of inspection visit:
15 March 2021

Date of publication:
08 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tenchley Manor is a residential care home and is registered to provide personal and nursing care for up to 37 people. At the time of inspection, 26 people were receiving a service.

We found the following examples of good practice.

People told us they felt safe with the infection control and prevention measures that were in place. The layout of the communal areas were spacious and supported social distancing. The premises were clean and odour free. There was an enhanced cleaning regime in place which included regular sanitisation of high touch areas.

People and staff participated in regular whole home testing for Covid 19. Personal protective equipment (PPE) was readily available and there were PPE stations around the home for staff and people to use. Staff wore and used PPE appropriately and had received training in infection control processes. Staff were discouraged from wearing plastic aprons when moving through the service. This ensured fresh aprons were used for each engagement with people including personal care and mealtime support.

Visiting was in line with government guidance and had been adapted throughout the pandemic to ensure visiting was compliant with government guidelines. All visitors and contractors were required to undertake Lateral Flow Device (LFD) tests on arrival. PPE was a requirement of visiting and was readily available to visitors. The layout of the service had been adapted to support safe visiting.

When government guidance restricted visiting, and when the home was in lockdown due to an outbreak of Covid 19, people had been supported to stay in touch with relatives using video technology. This had enabled family gatherings to take place virtually and had proved to be a popular method of remaining in contact with loved ones.

The service had been proactive when considering the wellbeing of people during the pandemic. A range of activities were available, and people also made use of fully accessible garden area. There was a covered outside space with heating and a sun lounge which provided people with a change of environment. Activities were provided and had been adapted to support safe infection control and prevention and enhance people's mental well-being and occupation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Tenchley Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 March 2021 and was unannounced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.