

Anchor Hanover Group

# Tolson Grange

## Inspection report

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Date of inspection visit:  
27 May 2021

Date of publication:  
21 June 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Tolson Grange Care Home provides accommodation and personal care for up to 42 older people. At the time of our inspection, there were 32 people living at the service. We found the following examples of good practice.

Staff wore PPE throughout the building. Designated areas were available for staff to change into their uniform which helped reduce the risk of spreading infection. Staff had received training in infection control and the use of PPE and understood their responsibilities.

A robust system was in place for managing visitors to the home. This included testing for COVID-19 on arrival, wearing appropriate PPE, completing questionnaires, checking temperatures and hand sanitising.

The premises were clean, hygienic and well ventilated. There were regular cleaning regimes in place, including cleaning frequently touched areas such as light switches, door handles and hand rails.

Staff engaged with the government COVID-19 testing scheme for people living in the home and staff. Clear signage was on display on arrival and around the home to make people, visitors and staff aware of their responsibilities related to reducing the risk of spreading infection.

Infection control audits were completed. The registered manager kept up to date guidance and information in accessible formats for staff.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Tolson Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 May 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.