

Hazelwood Care Limited

# Bywell House Care Home

## Inspection report

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Date of inspection visit:  
25 March 2021

Date of publication:  
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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Bywell House Care Home is situated in Worthing, West Sussex. It is a residential care home providing accommodation and care for up to 20 people, the majority of whom are living with dementia. At the time of the inspection, there were 12 people living at the home.

We found the following examples of good practice.

The home had been impacted by an outbreak of Covid-19 early in 2021, and had only recently re-opened for new admissions. Visitors were required to undertake a Lateral Flow Device (LFD) test and obtain a negative result, before being permitted to visit. Visits were made by appointment. Visitors were supplied with Personal Protective Equipment (PPE) such as masks, aprons and gloves. There was a notice on the front door of the home giving information and guidance for anyone intending to visit the home. Except for people receiving end of life care, where visitors were permitted into people's bedrooms, visits took place in an outside chalet which had a separate entrance. The chalet was thoroughly cleaned between visits. When the home had been closed, people stayed in touch with their loved ones through video calls.

The home had introduced and maintained effective systems and processes to prevent the spread of infection. Staff wore PPE and received training in Infection Prevention and Control (IPC). Their competency in IPC practice was monitored. For example, competency checks were completed on staff hand-washing techniques. Staff had easy access to PPE around the home.

Staff undertook twice weekly LFD tests and weekly Polymerase Chain Reaction (PCR) tests. People completed PCR tests every 28 days. Some people and staff were exempt from testing having contracted Covid-19 previously.

Observations around the home evidenced that laundry, including soiled washing, was managed safely. Regular cleaning schedules, including deep cleaning and sanitising of high-touch areas, had been implemented.

Staff were encouraged to take their breaks separately. There were sufficient staff to support people safely.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bywell House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.