

Pretim Singh

Beechwood Residential Home

Inspection report

17 Ismailia Road
Forest Gate
London
E7 9PH

Tel: 02084722771

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beechwood residential home is a care home registered to provide accommodation and personal care for up to six people with learning disabilities and autism. At the time of our inspection there were 3 people living at the home.

We found the following examples of good practice.

The service had a screening process for visitors on entry to the building. All visitors had their temperature checked, were provided with personal protective equipment (PPE) and asked to use a hand sanitiser before approaching the main communal area. There were sufficient amounts of PPE in stock to ensure people and staff followed safe PPE practice. This allowed the provider to manage the risks of exposure to COVID-19.

The service had adopted creative ways to ensure the wellbeing of people at the home. We observed two people who communicated with friends and took part in weekly college sessions, using video calling technology. Although there had not been many visitors to the home, the registered manager was aware of the requirements of visiting guidelines for people living in a care home. This helped the service to minimise the spread of infection whilst maintaining the well-being of people living at the home.

The provider had appropriate arrangements in place to test people and staff for COVID-19 and was following government guidance on testing. People's communication needs were considered using an easy read pictorial leaflet, to explain the COVID-19 pandemic and reasons why testing and use of PPE were important. This helped staff to manage any anxiety of people living at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout of the premises, use of space and hygiene practice. The premises were generally clean, and the provider carried out cleaning audits. However, areas of the home required additional checks to ensure cleaning standards were maintained. The registered manager told us they conducted regular spot checks to ensure the environment was clean and staff correctly wore PPE. However, these were not recorded. Following our inspection, the registered manager sent us a copy of the IPC audit tool they had devised for future use.

We have also signposted the provider to resources to develop their approach.