

Kevin Casey

Silverlea Residential Home

Inspection report

3 First Avenue,
Bradford Moor
Bradford
BD3 7JG
Tel: 01274 663201

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Ratings

Overall rating for this service

Good



Is the service safe?

Good



Overall summary

We carried out an unannounced comprehensive inspection of this service on 27 April 2015. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to controlling risks associated with the premises and equipment.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for (Silverlea Residential Home) on our website at www.cqc.org.uk

The inspection took place on 19 October 2015. We gave the provider a short amount of notice as we wanted to ensure the manager was present to talk us through alterations made to the building.

Silverlea Residential Home is registered to provide care to 35 people in both single and double bedrooms, situated on all four floors of the building. On the day of the inspection 17 people were living in the home.

A registered manager was in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act and associated Regulations about how the service is run.

At the last inspection on 27 April 2015 we found a breach of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010. We found risks associated with equipment and the premises were not adequately assessed and mitigated by the provider.

Summary of findings

At this inspection we found improvements had been made. The risks we previously identified, such as unprotected radiators and trip hazards had been reduced through maintenance and minor building works.

Where bed rails were used, risk assessments had been put in place to help staff manage the risk they presented.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe. The provider had acted on our advice to improve the safety of the premises and ensure that risks to people were appropriately assessed and mitigated.

Good



Silverlea Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.’

We undertook a focused inspection of Silverlea Residential Home on 19 October 2015. This inspection was done to

check that improvements to meet legal requirements planned by the provider after our 27 April 2015 inspection had been made. The team inspected the service against one of the five questions we ask about services: is the service safe? This is because the service was not meeting some legal requirements.

The inspection team consisted of one inspector.

During the inspection we spoke with the registered manager and deputy manager. We reviewed maintenance and risk assessment documentation.

Is the service safe?

Our findings

At the last inspection in April 2015 we found risks to people's health and safety were not adequately controlled. Hot radiators posed a scalding risk to people. Poorly maintained carpets posed a trip hazard to people who used the service. The electrical installations within the service had not been serviced in line with legal requirements. Where bed rails were in situ, action had not been taken to assess and manage risks to people.

At this inspection we found improvements had been made. Where people had bed rails in situ, risk assessments were in place detailing how the risk associated with bedrails were to be safely managed. This included considering the type of equipment used, and ensuring regular checks by staff were undertaken to ensure they were in working order.

Radiator guards had been installed throughout the building to reduce the risk of scalding from hot surfaces.

New flooring had been provided on the lower ground floor, where the carpet previously presented a trip hazard. Flooring within the lounge and entrance area had been repaired so that it no longer presented a trip hazard.

Electrical installations had been recently serviced in line with legal requirements.

The service had taken steps to make the environment more dementia friendly. This included improved signage which helped direct people around the home, such as to the dining room, lounge and toilet. The manager told us about their plans to adapt the environment further to include more personalised information and memorabilia on display.

Although the décor in some areas of the building was tired, plans were in place to continue to the present programme of maintenance to continuously improve the quality and appearance of the premises. Recent improvements made under the programme included a new call bell system.