

Robertson Nursing Home Limited

Robertson Nursing Home

Inspection report

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11 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Robertson Nursing Home is a residential care home providing accommodation for persons who require nursing or personal care. It is registered to provide care for up to 41 people and on the day of our inspection, 28 people were living at the service.

We found the following examples of good practice.

The premises were clean and additional cleaning schedules had been implemented since the beginning of the COVID-19 pandemic and standards of infection prevention and control (IPC) were audited regularly. High touch areas such as door handles and light switches were cleaned throughout the day by a dedicated team of cleaners.

Staff had ready access to the personal protective equipment (PPE), had attended training and were reminded of proper use at each handover. Clinical waste was safely disposed of and stored securely in a specially designed enclosure.

People who lived at the home were supported to access COVID-19 testing and to have their COVID-19 vaccinations. If people contracted COVID-19, they were supported to self-isolate in their bedrooms. Staff took part in a COVID-19 testing regime and took an LFD test before every shift. Any staff who contracted COVID-19 did not return to work until they had completed a required period of self-isolation.

Visiting was in line with government guidance. People were supported by staff to see their family members in a COVID-safe way. There was a separate visitors entrance at which point their temperature was taken and they were expected to evidence a recent negative COVID test.

The home manager was accepting of all advice and guidance offered by external agencies including the local CCG, Surrey County Council, UKHSA and CQC. The designated IPC lead shared all current government guidance updates with staff and family members and did frequent observations of staff handwashing and correct usage of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Robertson Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service a short notice period of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.