

# Brondesbury Medical Centre

## Inspection report


279 Kilburn High Road  
London  
NW6 7JQ  
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Date of inspection visit: 8 January 2019  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Brondesbury Medical Centre on 8 January 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to review ways to improve the uptake of cervical screening.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a practice manager specialist advisor.

## Background to Brondesbury Medical Centre

Brondesbury Medical Centre is located at 279 Kilburn High Road, London, NW6 7JQ in a two-storey, purpose-built medical facility. The practice has access to 17 consultation rooms which are accessible by lift and stairs.

The practice holds a Primary Medical Services (PMS) contract with NHS Camden Clinical Commissioning Group (CCG) and provides services to approximately 17,700 patients from the London Boroughs of Camden and Brent.

The practice is registered as a partnership with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic and screening procedures, treatment of disease, disorder or injury, maternity and midwifery services, family planning and surgical procedures.

The practice team includes three female and one male GP partner, five male and five female salaried GPs, one clinical pharmacist, two practice nurses, two health care assistants and a team of 17 administration and reception staff led by a full-time practice manager. The practice is a training practice and currently hosts five GP registrars and one practice nurse trainee.

The practice is open 8am to 6.30pm with extended hours provided from 7.30am to 8am Monday to Friday and from 6.30pm to 7pm on Monday, Tuesday and Wednesday and from 6.30pm to 8pm on Thursday.

Information published by Public Health England rates the level of deprivation within the practice population group as three on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.