

SCC Adult Social Care

Chalkmead Resource Centre

Inspection report

Deans Road
Merstham
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01 April 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chalkmead is a care home. The service provides accommodation and personal care for up to 50 older people, some who may also be living with dementia. On the day of our inspection 24 people were living at the service.

We found the following examples of good practice.

Staff told us they felt supported throughout the pandemic. They had access to enough personal protective equipment (PPE), testing facilities and information and training around infection control.

Visitors to the service went through rigorous processes to help ensure they did not put people at risk of catching COVID-19. This included lateral flow testing on arrival and wearing full PPE when coming into the premises.

The service was clean and hygienic, and we observed housekeeping staff carrying out cleaning tasks. High touch points such as door handles and light switches were cleaned more frequently, and stronger cleaning products had been introduced to help reduce the risk of spread of infection.

People's well-being was considered by staff and risk assessments were completed when necessary to help ensure people did not suffer by having to isolate unnecessarily, for example.

The service had dedicated one living area to people moving into the service or people who had tested positive with COVID-19. This enabled people to isolate away from others and dedicated staff attended to their care.

Changes had been made to the layout of the service to help with social distancing of people and staff, particularly when staff were on their breaks.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chalkmead Resource Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 1 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.