

Diplomat House Dental Care Limited

Diplomat Dental Care

Inspection Report

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Date of inspection visit: 03/08/2016

Date of publication: 11/08/2016

Overall summary

Further to the outcome of a previous inspection, carried out in July 2016, we carried out an announced focused inspection relating to the safe and well led provision of services on 3 August 2016 to ask the practice the following key questions;

Are services well-led in relation to governance; specifically staff recruitment?

Our findings were:

We found that this practice was providing well-led care in accordance with the relevant regulations.

Background

CQC inspected the practice on 3 July 2016 and asked the provider to make improvements regarding:

- Regulation 19 HSCA (RA) Regulations 2014 Fit and Proper Persons employed

We checked this area as part of this focused inspection and found this had been resolved.

Diplomat Dental Care is a dental practice providing NHS and private treatment for both adults and children. The practice is situated in Blandford Forum, a town in Dorset.

The practice has five dental treatment rooms in use and a separate decontamination room used for cleaning, sterilising and packing dental instruments.

The practice is based in an adapted domestic dwelling.

The practice employs three dentists, one hygienist, six dental nurses of which four are trainees and a practice manager.

The practice's opening hours are between 8am and 5pm on Monday, Wednesday and Thursday, 9am and 5.30pm on Tuesday, between 8am and 4.30pm on Friday and 8.30am and 12.30pm on Saturday.

There are arrangements in place to ensure patients receive urgent medical assistance when the practice is closed. This is provided by an out-of-hours service.

There was no registered manager at the time of our inspection at this location. We were told that the current Practice Manager was going through the CQC registration process to become the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

The inspection was carried out by a CQC inspector.

Summary of findings

Our key findings were:

- Staff recruitment files contained essential information in relation to Regulation 19, Schedule 3 of Health & Social Care Act 2008 (Regulated Activities) Regulations 2015.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

The practice had suitably identified risks associated with recruitment of staff. The provider presented evidence to confirm all the checks required for new staff had been carried out.

No action 

Diplomat Dental Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the practice was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Further to the outcome of a previous inspection, carried out in July 2016 we carried out an announced focused inspection relating to the well led provision of services on 3 August 2016. The inspection was carried out by a CQC inspector

During the inspection, we spoke with the practice manager and reviewed procedures and other documents.

To get to the heart of patients' experiences of care and treatment, we asked the following questions:

- Is it well-led?

This question therefore formed the framework for the areas we looked at during this inspection.

Are services well-led?

Our findings

Governance arrangements

The governance arrangements for this location consisted of the practice manager who was responsible for the day to

day running of the practice. The practice maintained numerous files pertaining to various clinical systems and process used to deliver safe and effective care under the regulated activities in dentistry.

We found the governance files underpinning the care provided at the practice were effective. The area we examined was staff recruitment which was found to be complete and in order.