

Barchester Healthcare Homes Limited

Lindum House

Inspection report

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Lincoln Way
Beverley
Humberside
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Date of inspection visit:
27 January 2022

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25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lindum House is a care home which provides both nursing and personal care for those who may have dementia or a physical disability. It is registered to support 64 people. At the time of our inspection 51 people were using the service.

We found the following examples of good practice.

People were supported to have visitors and safe visiting processes were followed in line with national guidance. Alternative arrangements were available to support people to maintain contact with their family and friends in the event of an outbreak.

The building was clean, tidy and well maintained. Social distancing was promoted through the layout of furniture and consideration of how activities could be provided safely.

Risks to people and staff in relation to COVID-19 had been assessed and action taken to manage the risks.

Staff took part in regular testing for COVID-19 and were vaccinated. They appropriately wore personal protective equipment (PPE) to minimise the risk of infections spreading.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lindum House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service one working days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider's visiting policy reflected current guidance and people were supported to have visits from their families and friends. In the event of an outbreak of COVID-19, alternative arrangements were in place to support people to maintain their important relationships.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.