

Pages Homes Limited

Amherst Court

Inspection report

39 Amherst Road
Bexhill On Sea
East Sussex
TN40 1QN

Tel: 01424217622
Website: www.amherstcourt.org

Date of inspection visit:
10 February 2022

Date of publication:
23 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Amherst Court is a residential home providing personal care for up to 15 people. People living at the service were older adults with mental health support needs. Some people were living with health issues associated with alcohol or substance misuse. At the time of the inspection there were 15 people living at the home.

We found the following examples of good practice. New people living at the home were provided additional one to one support to help them through the initial isolation period. People who felt anxious about leaving the home when restrictions were lifted, were supported by staff accompanying them on their first trips out. Infection prevention and control audits carried out identified the need to refurbish the kitchen and to convert a bathroom to a wet room. Both of these improvements had been made. Staff were involved daily in a robust cleaning schedule of the entire home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Amherst Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.