

Blakeshields Limited

St Margarets Nursing Home

Inspection report

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St Columb
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Date of inspection visit:
20 January 2022

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28 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Margaret's Nursing Home is a registered care home and provides accommodation and personal and nursing care for up to 28 older people. At the time of our inspection there were 26 people living at the service.

We found the following examples of good practice.

Staff and the registered manager had worked hard to contain this outbreak within the service. Staffing absences due to Covid-19 infections had been low, and their shifts had been covered by existing staff and the registered manager. No agency staff were used.

There was a designated area for receiving all visitors to the service, checking their vaccination status and their Covid-19 self test result. Masks, aprons and hand sanitiser was readily available throughout the service.

We spoke with four people who told us "I go out every day for a walk around the corner, I don't speak to anyone or go in to any shops but I enjoy the exercise," "I see my family regularly, they come here and I speak with them on the phone," "I have my son come but he did not think it was a good idea during this outbreak so I will see him soon now we are nearly out of it."

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Margarets Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service one days notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning schedules that were in place did not specifically record the cleaning of all high touch point areas, throughout the day. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.