

Advinia Care Homes Limited

Netherton Green Care Home

Inspection report

Bowling Green Road
Dudley
West Midlands
DY2 9LY

Tel: 01384410120

Date of inspection visit:
09 March 2021

Date of publication:
07 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Netherton Green Care Home is a care home providing accommodation personal and nursing care to a maximum of 120 people. The home is made up of four individual units each with their own specialism. At this inspection we only looked at Saltwells unit which is a step down service for people being discharged from hospital. The service specialised in supporting people to regain their independence in partnership with other health care agencies. Saltwells unit can support up to 30 people. At the time of our visit nine people lived there.

We found the following examples of good practice.

- Visitors to the home had their temperatures taken prior to entering the home, completed a short health screening questionnaire and consented to a lateral flow test.
- Personal protective equipment was available for visitors to use.
- Visits were currently restricted due to the recent out-break; however, the provider had ensured people continued to have contact with their family members through, window visits, social media and telephone calls.
- Arrangements had been introduced for staff to appropriately socially distance as much as possible during their breaks.
- People who had tested positive for Covid-19 self-isolated in line with current guidance.
- Clinical waste and laundry were handled in line with government guidance.
- The senior management team had shared learning and updates about COVID-19 to ensure staff worked in line with best practice and government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Netherton Green Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. Some repairs were required to wooden handrails and toilet safety rails so the surfaces were water resistant, ensuring effective cleaning to mitigate the risk of potential cross infection.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.