

Nutley Hall

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Inspection report

Nutley
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27 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nutley Hall is a residential care home that provides personal care for up to 33 people with a learning disability, including autism and associated physical and sensory disabilities. The home offers therapeutic approaches to care and support in a working and living community environment. Staff and people live and work together, in seven homes within six separate buildings. At the time of the inspection 33 people were using the service.

We found the following examples of good practice:

The service is close to the countryside, has large grounds and a community hall. People could access a broad range of local social and leisure activities whilst maintaining social distance.

There was a booking system to ensure all visits were staggered. Visits could take place outdoors or in the community hall.

The service is based on an holistic and creative approach to wellbeing and living life well, this has supported people's resilience during the pandemic.

Each home had a dedicated staff team for support and housekeeping. Training for use of Personal Protective Equipment (PPE) and Infection Prevention and Control (IPC) was tailored to each individual home.

Clear plastic face masks were provided for staff to wear, these were helpful when supporting people with a need to see facial expressions or lip movements.

A Tuck Shop had been created within the grounds as an alternative to going out shopping.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place 27 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.