

Claremont Lodge Care Home Ltd

Claremont Lodge Care Home

Inspection report

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19 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Claremont Lodge Care Home is a care home providing personal and nursing care for up to 35 people. There were 29 older people living at the service when we inspected. The service supports people with various health conditions, including dementia and sensory impairment.

We found the following examples of good practice.

Visitors were welcomed to the home using an appointment system. The number of visits per day were overseen by the management team. A visitor area had been set up with screens, personal protective equipment and social distancing. Extra screens were placed to give people and their visitors privacy.

People had been driven to local beauty spots and local places of interest to support their well-being. Entertainment had taken place in the garden. For example a singer coming to perform for people on D-Day.

Staff had personal hand sanitisers available which clipped to their uniforms. Staff also carried a hands free door opener clip to reduce the need to touch door handles and reduce the risk of spreading infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Claremont Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.