

FitzRoy Support

Lee Gordon House

Inspection report

93 Cromwell Lane
Tile Hill
Coventry
West Midlands
CV4 8AQ

Tel: 02476462305
Website: www.fitzroy.org

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22 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lee Gordon House is a care home providing personal care and accommodation to up to six people with learning disabilities. At the time of our inspection six people lived at the home.

We found the following examples of good practice.

- People were supported to maintain contact with people who were important to them in a variety of ways including video and telephone calls.
- The risks of staff using public transport to travel to and from work had been explored and reduced. One staff member explained they used taxis rather than public transport to increase their safety.
- Staff felt valued. They had received thank you cards and shopping vouchers from the registered manager and the senior leadership team during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lee Gordon House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not assured the provider was preventing visitors from catching and spreading infections. The provider's visiting protocol was not correctly followed on our arrival at the home to ensure our visit could take place safely. Signage and instructions were not sufficient to explain to people what they should do to ensure safety.
- We were somewhat assured that the provider was using PPE effectively and safely. However, we observed one staff member was not wearing a face mask in line with current guidance during our visit.
- We were not assured that the provider was promoting safety through the layout and hygiene practices of the premises. The process to ensure people's personal items were not mixed up or shared was not effective because two bottles of shampoo were located on the back of a communal toilet cistern. Some areas of the home were cluttered so effective cleaning could not take place. Good practice guidance for linen and laundry was not followed. For example, clean laundry was stored in an open basket on the floor. A bin in a communal toilet containing used continence pads and used PPE was overflowing which presented an infection control risk.

We have also signposted the provider to resources to develop their approach.