

Kibworth Knoll Limited

Kibworth Knoll

Inspection report

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Date of inspection visit:
05 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kibworth Knoll is a residential home which accommodates up to 36 people in a two storey building. There were 33 people living in the service at the time of our inspection.

We found the following examples of good practice.

- Staff had received training in Covid-19 and Infection Prevention and Control practices. Policies and government guidance was accessible to staff, and the registered manager shared information with staff regularly.
- Staff were wearing personal protective equipment (PPE) and this was available in various areas of the service. The registered manager was assured that staff were using PPE appropriately.
- People were supported to stay in touch with their families. Staff supported people to use a range of technology such as Skype, Facetime calls, telephone calls and letters to maintain contact and relationships. This helped to promote people's mental wellbeing and health.
- People and staff received regular testing for Covid-19. Testing was carried out by the management team and senior staff who had completed training and competency assessments. Where people were not able to consent to testing, mental capacity assessments and best interest decisions had been completed.
- The service was clean and well maintained. Additional cleaning tasks were taking place to ensure high touch points were cleaned regularly. This helped to maintain good hygiene standards.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured people were protected from the risks associated with infection and Covid-19.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at the service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
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We have also signposted the provider to resources to develop their approach.