

Advice Doctor Limited

Annabel House Care Centre

Inspection report

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Date of inspection visit:
07 January 2021

Date of publication:
25 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Annabel House Care Centre is a care home providing nursing and personal care for up to 30 people. The service had 20 people living at the service at time of the inspection. The service is laid out over two floors, with communal areas on the ground floor.

We found the following examples of good practice.

The provider had an outbreak of Coronavirus within the home. The impact of the outbreak on staffing was being managed. There were currently no visitors to the service due to the national lockdown and COVID-19 outbreak, except in exceptional circumstances.

Procedures were in place for staff on entry to the service to minimise the risks of transmission.

Staff had received training in infection control, including how to use personal protective equipment (PPE). Staff we spoke with were clear on the procedures and systems in place.

Donning and doffing (this is where staff put on and take off their PPE) stations were in place. Clinical bags were used for PPE. However, these were not always in a clinical pedal bin. This was highlighted to the provider to address.

At the time of our inspection, the provider was not admitting people to the service because of the outbreak. Procedures were in place to ensure safe admission.

The registered manager had ensured regular testing was carried out for people and staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Annabel House Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commissions (CQC's) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 07 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Clinical pedal bins were not in place in all areas of the home. This was highlighted to the provider and purchased. We also discussed how amendments to the layout could improve social distancing which was completed.