

Husbands Bosworth Surgery

Inspection report

1 Marsh Drive,
Husbands Bosworth,
Leicestershire,
Leicester,
LE17 6PU

Tel: **01858 880522**

Date of inspection visit: 18 Dec 2018

<http://www.marketharboroughmedicalcentre.co.uk/> Date of publication: 14/01/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Overall summary

This practice is currently rated as Requires

Improvement. This rating was given at our previous inspection on 22nd August 2018.

We carried out an announced focussed inspection of Husbands Bosworth Surgery on 18 December 2018. This inspection was undertaken to follow up on breaches of regulations which had been identified at our previous inspection in August 2018 in relation to safe care and treatment. We issued the practice with a warning notice requiring them to achieve compliance with the regulations set out in the warning notice by 22nd November 2018.

At this inspection we found that all the requirements of the warning notice had been met.

Our key findings across the areas we inspected for this focused inspection were as follows

- The systems for monitoring the storage of medicines was effective at ensuring the medicines were safe to be administered.
- We saw evidence that staff were following the cold chain policy, recording temperatures at appropriate intervals and utilising the secondary thermometers if the temperature was exceeding the maximum temperature of 8 degrees.

- Practice staff recorded additional information such as stock taking or fridge cleaning which may have affected fridge temperatures.
- Dispensary staff were following standard operating procedures for the dispensing, storage and destruction of controlled drugs.
- The practice completed monthly stock checks of controlled drugs with two members of staff.
- Controlled drug registers were organised and labelled. There were no discrepancies between the controlled drug stock levels and the registers.
- The practice had emergency medicines in an appropriately locked room which staff had access to. There was an effective system to ensure that emergency medicines were checked regularly.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Please refer to the evidence tables for further information.

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector.

Background to Husbands Bosworth Surgery

Husbands Bosworth Surgery is part of The Market Harborough and Bosworth Partnership. It is a GP practice which provides a range of primary medical services to around 3,600 patients. The practice dispenses medicines to patients living more than 1.6km from a pharmacy.

The practice's services are commissioned by East Leicestershire and Rutland Clinical Commissioning Group (CCG). The practice has a General Medical Services Contract (GMS). The GMS contract is between general practices and NHS England for delivering primary care services to local communities.

At Husbands Bosworth Surgery the service is provided by three GP partners (female), three salaried GP's (two female and one male), two practice nurses, one healthcare assistant and three dispensers, one dispensary manager, one practice manager and one team leader, supported by a team of receptionists and secretaries.

The Market Harborough and Bosworth Partnership is a General Practice Partnership open to all patients living within the boundaries of Market Harborough Medical Centre and Husbands Bosworth Surgery. It has three locations registered with the care quality commission (CQC).

Market Harborough Medical Centre, 67 Coventry Road, Market Harborough, Leicestershire, LE16 9BX.

Husbands Bosworth Surgery, 1 Marsh Drive, Husbands Bosworth, Leicestershire, LE17 6PU.

Minor Injuries Unit, 33 Leicester Road, Market Harborough, Leicestershire, LE16 7BN.

The location we inspected on 18th December 2018 was Husbands Bosworth Surgery, 1 Marsh Drive, Husbands Bosworth, Leicestershire, LE17 6PU.

Husbands Bosworth Surgery was open between 8.00am and 6.30pm between Monday and Friday. The dispensary was open between 8.15am to 1pm and 1.30pm to 6pm from Monday to Friday. Extended hours were on a Monday evening from 6.30pm to 8.30pm at the Market Harborough Medical Centre. These were appointments for patients who could not attend during normal opening hours.

Husbands Bosworth Surgery also have a satellite clinic held at Welford Village Hall, West Street, Welford, Northamptonshire, NN6 6HU which was not visited as part of the inspection. GP appointments were available on Thursday mornings.

When the practice is closed patients are asked to contact NHS 111 for Out of Hours GP care. Information is available on the practice website for patients who require information.