

WCN Care Limited

St Anne's Care Home

Inspection report

21-23 Wayside Road
Bournemouth
Dorset
BH6 3ES

Tel: 01202425642

Date of inspection visit:
19 March 2021

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29 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Anne's Nursing Home is a residential care home that can accommodate up to 18 older people. At the time of our inspection there were six people living at the service. Accommodation is provided over two floors serviced by a passenger lift. Communal facilities include a lounge/dining room, specialist bathrooms and level access to a secure garden.

We found the following examples of good practice.

Visitors to St Anne's were protected from risks of catching and preventing infection as arrangements were in line with best practice. Visiting was by appointment only and on arrival a rapid COVID-19 test was carried out which after 30 minutes gave a negative or positive reading. Visitors were given an individually packed Personal Protective Equipment (PPE) pack which reduced the risk of cross contamination. In exceptional circumstances, such as a person being at the end of their life, risk assessments had been completed to enable additional visiting to take place safely.

Infection Prevention and Control policies were up to date and accessible both on the home's website and in paper form. Communication was open and transparent with families and took place in a range of ways including video calls and emails.

People living at the home and staff were participating in regular COVID-19 testing and the vaccination programme. People were involved in decisions and had their consent obtained for testing and vaccination in line with legal requirements. Information had been shared with staff that aimed to address health or cultural issues enabling staff to make informed decisions that were right for them.

PPE and hand sanitiser were available throughout the home and in good supply. The building and equipment were clean and well maintained.

Most people chose to spend all their time in their own room. Risks of social isolation were recognised and understood. We observed staff frequently entering people's rooms and enjoying time with them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Anne's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.