

The Village Group Practice, Armthorpe Surgery & Auckley Surgery

Inspection report

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Armthorpe
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at the Village Practice on 15 January 2019 and the practice was rated as good overall and requires improvement for providing safe services because:

- The practice did not have clear systems and processes to assess and mitigate risks to keep patients safe.

At the January 2019 inspection the practice had merged with another local practice in April 2018 and were in the process of submitting changes to their CQC registration. Following the inspection, the practice submitted a formal request to CQC to change their registered name from The Village Practice to The Village Group Practice, Armthorpe Surgery & Auckley Surgery. This change took place on 30 January 2019.

At this inspection we followed up on the breach of regulation identified at the previous inspection in January 2019 at the Armthorpe site.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations

We rated the practice as **good** for providing safe services because:

- The practice had reviewed systems and processes to assess, monitor and manage risks to patient safety.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC inspector.

Background to The Village Group Practice, Armthorpe Surgery & Auckley Surgery

The Village Practice is located in the Armthorpe area of Doncaster. The practice had merged with another local practice in April 2018 and were in the process of submitting changes to their CQC registration during the inspection in January 2019. Since the inspection in January 2019 the practice has changed its name to The Village Group Practice, Armthorpe Surgery and Auckley Surgery. The practice now served a population of 9,685 following the merger.

The practice has a General Medical Services (GMS) contract. This is the contract between general practices and NHS England for delivering services to the local community. The practice is part of the Barnsley Clinical Commissioning Group (CCG) which is made up of 32 general practices. The practice provides services from a two-storey building, with all patient services being provided on the ground floor. The practice is registered with the CQC to provide diagnostic and screening, family planning, maternity and midwifery, surgical procedures and treatment of disease or disorder services.

The staff group has increased as part of the merging services. The services are provided by three male and two female GPs, an advanced nurse practitioner, a diabetic specialist nurse, three practice nurses and two health care assistants. The clinical team are supported by a practice manager, assistant practice manager and a team of administrative and reception staff. Since the merger the staff group work across both sites.

The practice scored nine on the deprivation measurement scale; the deprivation scale goes from one to 10, with one being the most deprived. People living in more deprived areas tend to have greater need for health services. The practice has a comparable average number of patients aged over 65 years. The age/sex profile of the practice shows a higher number of patients aged between five and 14 years registered at the practice. The average life expectancy for patients at the practice is 80 years for men and 82 years for women, compared to the national average of 79 years and 83 years respectively.