

The Green House Surgery

Inspection report

Redcar Primary Trust Hospital
West Dyke Road
Redcar
Cleveland
TS10 4NW

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www.thegreenhousesurgery.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services effective?

Good



Are services well-led?

Good



Overall summary

We carried out an announced new style focused inspection at The Green House Surgery on 9 May 2019 as part of our inspection programme, following our annual regulatory review process.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to The Green House Surgery

The Green House Surgery, Redcar, TS10 4NW is a purpose-built GP practice located inside Redcar Primary Trust Hospital. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, surgical procedures, and treatment of disease, disorder or injury. These are delivered from a single site.

The Green House Surgery is situated within the South Tees Clinical Commissioning Group (CCG) and provides services to 8,790 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of four GPs (a mix of females and males) and a management partner who registered

with the CQC in 2013. The practice employs three female nurse practitioners, two practice nurses, health care assistants and several medical administrators. The practice has very recently formed part of a Primary Care Network (a wider network of GP practices) and is a member of the local federation of all GP practices in South Tees.

There are higher than average number of patients over the age of 65 years. The National General Practice Profile states that 99% of the practice population is from a White background. Information published by Public Health England, rates the level of deprivation within the practice population group as four, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 76 years compared to the national average of 79 years. Female life expectancy is 82 years compared to the national average of 83 years.