

Brig Royd Surgery

Inspection report

Hirstwood
Ripponden
Sowerby Bridge
West Yorkshire
HX6 4BN
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced new style focused inspection at Brig Royd Surgery on 26 September 2019 as part of our inspection programme, following our annual regulatory process. We only inspected the domains of effective and well-led during this inspection. The ratings previously awarded for safe, caring and responsive remain in place following our previous comprehensive inspection in October 2015.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

We have rated this practice as good overall.

We concluded that:

- A range of quality improvement activity was carried out to monitor and improve outcomes for patients.
- Continuity of care was available through access to GP of choice in many cases.
- A range of practice specific policies were in place, which were updated in line with relevant guidance or internal events.
- The practice had efficient and thorough systems in place to ensure recalls for patients with chronic conditions were effective. All patients failing to attend appointments were followed up routinely to ensure their wellbeing.
- There were clearly defined leadership roles within the practice team, which ensured that up to date guidance was communicated and adhered to across the practice team.
- Staff told us they felt supported by the GPs and management team at the practice. Staff and patients demonstrated their understanding of the vision and values of the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector. The team included a GP specialist advisor and a second CQC inspector.

Background to Brig Royd Surgery

Brig Royd Surgery is located at Hirstwood, Ripponden, Sowerby Bridge, Halifax HX6 4BN.

The practice is registered with the Care Quality Commission to carry out the following regulated activities:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Surgical procedures
- Family planning
- Treatment of disease, disorder or injury

The Public Health National General Practice Profile shows that around 98% of the practice population are of white British or Irish origin, with the remainder being of other non-white or mixed ethnicity. The level of deprivation within the practice population group is rated as nine, on a scale of one to ten. Level one represents the highest level of deprivation, and level ten the lowest. There are currently 10,491 patients registered on the practice patient list.

The age/sex distribution profile of the practice population is largely in line with national averages. The average life expectancy for patients at the practice is 80 years for men and 86 years for women, which is higher than the national average of 79 years and 81 years respectively.

The clinical team consists of eight GP partners, six women and two men, one advanced nurse practitioner, two practice nurses and two health care assistants, all of whom are women.

Supporting the clinical team is a practice manager, reception manager and a range of administrative, secretarial and reception staff.

The practice is a training practice, which means it supports fully qualified doctors (GP registrars) wishing to specialise in general practice medicine. At the time of our inspection two such GP registrars, one man and one woman, were working at the practice.

The practice is part of Pennine GP Alliance, a federation of general practices within the Calderdale area, and is part of the Calder and Ryburn Primary Care Network (PCN).

The practice opening hours are:

- Monday 8am to 9.10pm
- Tuesday to Friday 8am to 6.30pm

The practice participates in the local extended access scheme enabling patients to access appointments outside normal GP hours at a nearby practice, between 6.30pm and 9pm Monday to Friday, and between 10am and 2pm weekends and bank holidays.

The practice is housed in modern, purpose-built premises, with adequate parking on-site. The building is accessible for patients with mobility problems, or those who use a wheelchair.

Out of hours care is provided by Local Care Direct, which is accessed by calling the surgery telephone number, or by calling the NHS111 service.

When we returned to the practice, we saw that the ratings from the previous inspection were displayed, as required on the practice premises and on their website.