

Stonecross Care Home (Kendal) Ltd

Stonecross Care Centre

Inspection report

107 Milnthorpe Road
Kendal
Cumbria
LA9 5HH

Tel: 01539232954

Date of inspection visit:
19 January 2021

Date of publication:
04 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stonecross Care Centre is a residential care home that provides accommodation and personal care for up to 32 older people, some of whom are living with dementia. At the time of this visit there were 25 people living there. The home is a period property that has been suitably extended and adapted for its purpose and there is a large secure garden. Accommodation is provided on three floors accessible by a lift

We found the following examples of good practice.

Visitors were able to spend time seeing and speaking with loved ones in a suitable safe space by arranged appointments. Families had been supported to spend time with people at the end of their lives in a safe and dignified manner. The socially spaced layout of furniture and designated different uses of areas ensured good practices of infection prevention and control were carried out.

People who required isolating were supported in designated rooms and areas of the home. A dedicated team of staff were also allocated who could support all their needs. People had access to and were supported in the use of technology for Zoom or Facetime calls to keep in touch with friends and family.

Regular home testing was in place and any admissions to the home were made following current guidelines and recommended practices.

Staff had been trained in infection control practices as part of their induction and further training had been completed with an external trainer to include any changes relevant to Covid-19. The home had a designated cleaning staff team and audits on cleanliness and infection prevention and control were completed.

People had been supported to access their own GP via a virtual call as and when they needed to. People had also been supported to be seen by the community nurses to receive care and treatment as they required.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stonecross Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.