

Wetley Manor Residential Care Home Limited

Wetley Manor Care Home

Inspection report

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05 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Wetley Manor is residential purpose-built single floor care home providing personal care with accommodation for up to 22 older people who may be living with dementia, poor mental health or a physical disability. At the time of the inspection there were 19 people using the service.

We found the following examples of good practice

- The provider had created an area where visitors accessed a sunroom at the back of the building instead of entering the service. Visitors were able to speak and see their relatives from the sunroom into a bedroom via an intercom without wearing face masks because the risk of cross contamination had been mitigated. The provider stated this had helped people with dementia recognise their relatives and see facial expressions. This way of visiting was welcomed by relatives and people because they felt assured they were safe whilst enjoying time with relatives.
- Personal Protective Equipment (PPE) was worn in line with current guidance and the provider had sourced masks with an anti-fog strip as he was aware of the issues staff who wore glasses experienced. This showed they had considered the needs and comfort of staff.
- The domestic staff member had researched disinfectant and alcohol based products to ensure touch point cleaning was effective. They had discussed different options with the provider who had sourced different products to ensure all areas of the home were sanitised to the highest standard. This ensured people were safe from cross contamination.
- Discussions were held with staff to reduce any anxieties they felt and the provider had signposted them to wellbeing services such as counselling if needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Wetley Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 05 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.