

Maviswood Limited

Ashingdon Hall

Inspection report

Ashingdon Hall Residential Care Home
Church Road, Ashingdon
Rochford
Essex
SS4 3HZ

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Date of inspection visit:
21 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashingdon Hall Residential Home is a care home providing accommodation with personal care for up to 28 people in two separate buildings. The main original building comprises of 18 bedrooms with separate communal dining and living room areas. The second building is a newly built dementia suite comprising of 10 bedrooms, communal lounge, kitchen and dining area. There were 14 people using the service at the time of our inspection.

We found the following examples of good practice.

The registered manager was following the government's guidance on whole home testing for people and staff. This included using rapid and weekly testing for staff.

Staff had received training on working during the pandemic in relation to COVID-19 and had received training in the correct use of personal protective equipment (PPE), hand hygiene and infection control awareness.

There was clear guidance and signage in the service to help prompt staff to safely work whilst minimising the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashingdon Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21st February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some communal areas of the main building required high dusting and windowsills required more attention. We could not be assured these areas received regular cleaning. We also found some bedding required more frequent washing due to staining being present.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were supported to have visitors. We were shown a separate entrance for visitors where staff could complete visitor risk assessments and then be shown into a small living room (snug) area to facilitate visits for people using the service. This minimised contact with other people using the service and offered a comfortable and private visiting space. Essential care givers and end of life visits were facilitated. The registered manager was following government guidance on screening visitors to mitigate the risk of COVID-19.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.