

Dinas Lane Medical Centre

Inspection report

149 Dinas Lane
Huyton
Liverpool
Merseyside
L36 2NW
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www.dinaslanemc.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of this service due to the length of time since the last inspection.

Following our review of the information available to us, including information provided by the practice, we focused our inspection on the following key questions: effective and well-led.

Because of the assurance received from our review of information we carried forward the ratings for the following key questions: safe; responsive and caring.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Set out a formal timetable of clinical and operational audits.
- Take steps to ensure all staff are up to date with mandatory training.
- Review the topics and management of policies and procedures to ensure formal and measurable guidance is in place for all aspects of service provision and systems to ensure they are understood and followed.
- Review the service level agreement with the clinical waste disposal company so that waste generated at the practice is well managed.
- Act to ensure documents with personal information is stored in keeping with best practice.
- The provider should periodically check the fridge temperature data logger to confirm the cold chain has not been breached.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Dinas Lane Medical Centre

Dinas Lane Medical Centre is located at 149 Dinas Lane, Huyton, Liverpool, Merseyside, Liverpool. L36 2NW. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury.

Dinas Lane Medical Centre is part of Knowsley Clinical Commissioning Group (CCG) and provides services to 10,240 patients under the terms of a Personal Medical Services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership registered with the CQC in March 2014. The practice employs eight male and female

GPs, including the Senior partner, practice nurses, advanced nurse practitioners, a health care assistant and several administration staff. The practice is part of a wider network of GP practices.

There are higher than average number of patients over the age of 65 and 85 compared with the local and national averages. Information published by Public Health England, rates the level of deprivation within the practice population group as one. On a scale of one to ten level one represents the highest levels of deprivation and level ten the lowest.

Male life expectancy is 76 years compared to the national average of 79 years. Female life expectancy is 80 years compared to the national average of 83 years.