

Russettings Care Limited

# Russettings Care Home

## Inspection report

Mill Lane  
Balcombe  
Haywards Heath  
West Sussex  
RH17 6NP

Tel: 01444811630

Date of inspection visit:  
18 March 2021

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06 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Russettings Care Home is a care home registered to provide care to people with nursing needs, some of whom were also living with dementia. The service can provide care and support for up to 45 people. There were 24 people living at the service during our inspection.

We found the following examples of good practice.

The environment had been adapted to encourage social distancing. Communal areas were arranged to enable appropriate spacing between people.

The home was clean and tidy. Staff worked through all parts of the home to maintain cleanliness and good infection control. This included regular cleaning of areas which were frequently touched, for example handrails.

Staff were seen to be wearing appropriate personal protective equipment (PPE), and there was a plentiful supply evident throughout the home.

The provider had policies and procedures for infection prevention and control, which were understood and followed by staff. All staff had received additional training in infection prevention and control and had completed regular competency checks for effective handwashing and the donning and doffing of PPE.

Staff and people were fully engaged in the appropriate COVID-19 testing regime. The test results were clearly displayed in a folder which was checked regularly by the registered manager to ensure the frequency of tests and results were monitored and correct.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.