

Circuit Lane Surgery

Inspection report

53 Circuit Lane
Reading
Berkshire
RG30 3AN
Tel: 0118 958 2537
www.circuitlanesurgery.co.uk

Date of inspection visit: 16 April 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Circuit Lane Surgery on 16 April 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.

- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- The practice had improved clinical outcomes for patients following a period of poor performance under the previous provider.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to work on improving the uptake of cervical screening.
- Continue to work on improving clinical outcomes for patients with long-term conditions.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a practice nurse specialist advisor.

Background to Circuit Lane Surgery

Circuit Lane Surgery is located in the Southcote area of Reading. The current provider took over the contract in April 2018. The provider also has another practice in the local area.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

Circuit Lane Surgery is situated within the Berkshire West Clinical Commissioning Group (CCG) and provides services to 8,780 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The premises were purpose built as a medical centre and cover two storeys. All consulting and treatment rooms are

on the ground floor. The age profile of the registered population is similar to the national average with slightly more patients aged between 55 and 69 than average. Nationally reported data shows a higher than average incidence of income deprivation amongst the local population. The ethnic mix of the population is varied. This includes, similar to other areas of

Reading, a number of people originating from Nepal.

All services are provided from: Circuit Lane Surgery, 53 Circuit Lane, Southcote, Reading, Berkshire, RG30 3AN.

The practice is open between 8am and 6.30pm Monday to Friday. Extended hours are offered on both Monday and Thursday until 8pm. They also offer appointments on Saturday mornings from 8.30am to 12.30pm. When the practice is closed, out-of-hours (OOH) GP cover is provided by the Westcall OOH service.