

Spring House Surgery

Inspection report

555 Chorley Old Road
Bolton
Lancashire
BL1 6AF
Tel: 01204 848411
www.springhousesurgery.com

Date of inspection visit: 12 December 2018
Date of publication: 11/01/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at Spring House Surgery on 15 May 2018. The overall rating for the practice was good with safe as requires improvement. The full comprehensive report for the May 2018 inspection can be found by selecting the 'all reports' link for Spring House Surgery on our website at www.cqc.org.uk.

This inspection was a desk based follow up inspection carried out on 12 December 2018 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 15 May 2018. This report covers our findings in relation to those requirements.

The rating of requires improvement previously awarded for safe following our full comprehensive inspection in May 2018 is now improved to good.

Our key findings were as follows:

- Comprehensive risk assessments for health and safety, fire, legionella and infection control had been carried out.

- The practice had reviewed and updated its safeguarding policy for adults and children.
- A system for logging and monitoring the use of prescriptions had been introduced.
- A hearing loop had been purchased as part of the Accessible Information Standards.
- A matrix had been developed so that all staff training could be monitored.
- The area where the practice should make improvements are:
- Continue to complete the fire risk assessment action plan where issues were identified.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Population group ratings

Our inspection team

A CQC Inspector reviewed and analysed the evidence provided at the time of the inspection.

Background to Spring House Surgery

Spring House Surgery, 555 Chorley Old Road, Bolton, BL1 6AF provides commissioned services under the General Medical Services (GMS) contract within the Bolton Commissioning Group area.

The practice website is www.springhousesurgery.nhs.uk.

The practice is responsible for providing treatment to approximately 7300 registered patients and offers services that include meningitis provision, the childhood vaccination and immunisation scheme, extended hours access, facilitating timely diagnosis and support for people with dementia, influenza and pneumococcal immunisations, patient participation, rotavirus and shingles immunisation, unplanned admissions and contraceptives.

Data shows that the age profile of the practice population has less young people aged 18 years and under and more elderly patients aged 65 and over when compared to the CCG and national averages.

Information taken from Public Health England placed the area in which the practice is located as five on the deprivation scale of one to ten. (The lower the number the higher the deprivation). In general, people living in more deprived areas tend to have greater need for health services. The age profile of the practice population is broadly in line with the CCG averages.

Spring House Surgery is a training practice where one of the doctors is a trainer to doctors who are undergoing their post graduate training.