

HC-One Limited

# Avandale Lodge Nursing Home

## Inspection report

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Date of inspection visit:  
13 November 2020

Date of publication:  
27 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Avandale Lodge is a residential care home providing personal care to 16 people at the time of the inspection. The service can support up to 48 people.

We found the following examples of good practice.

The environment was clean and hygienic with an appropriate cleaning schedule in place to minimise the spread of infection. Staff wore appropriate personal protective equipment (PPE) and had their competency to use this assessed on a regular basis.

Any visiting professionals to the service have checks on their temperature and are required to complete a questionnaire in line with current COVID-19 guidelines.

COVID-19 care plans had been devised by the service for individuals to take the risk of them being infected into account. All people who use the service are regularly tested and have their temperatures daily twice daily. Staff are also subject to COVID-19 testing.

Despite restrictions; people who used the service appeared relaxed, comfortable and a home-like atmosphere was sustained..

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# Avandale Lodge Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 13 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.