

Altruistic Care Limited

Plane Tree Court

Inspection report

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Date of inspection visit:
09 February 2021

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17 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Plane Tree Court is a residential care home providing nursing and personal care for up to 66 people. At the time of the inspection there were 52 people using the service.

We found the following examples of good practice.

National guidance was followed on the use of personal PPE and regular Covid 19 testing was taking place. There were supplies of PPE readily available to staff and visitors.

Staff had received training in handwashing, Infection Prevention and Control (IPC) and use of personal protective equipment (PPE).

There were procedures and risk assessments to manage and minimise the risks Covid 19 presented to people who used the service, staff and visitors. The systems in place allowed people to be admitted to the home safely.

National restrictions on visiting were in place at the time of the inspection and alternative measures such as video calls were being used. The home had also built a pod to support people with safe visits.

The home was clean and uncluttered. Communal areas had been reorganised to promote social distancing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Plane Tree Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.