

Fairfield View Care Limited

Fairfield View

Inspection report

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Audenshaw
Manchester
Greater Manchester
M34 5GB

Tel: 01613706719

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02 February 2021

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24 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Fairfield View is a care home providing accommodation and personal care for 39 older adults. The service can support up to 54 people. Fairfield View has two units: The Elms is a specialist residential dementia unit and Fairfield View is a residential unit. The home has single occupancy bedrooms, some have en-suite bathrooms, and a variety of communal areas including accessible bathrooms, seating and dining areas and a secure garden.

People's experience of using this service and what we found

People were content at Fairfield View and looked well cared for. There were systems in place to protect people from avoidable harm and staff worked with external organisations to ensure people's needs were met.

The service was very clean and tidy, and domestic staff completed frequent cleaning schedules for high contact areas and regular deep cleans of all rooms within the home. Staff wore personal protective equipment appropriately and information and equipment to improve hand hygiene infection prevention was readily available within the home. Visiting pods had been built within each unit to allow friends and family to visit once the local and national guidance allowed.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was Good (published 11 December 2018).

Why we inspected

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to coronavirus and other infection outbreaks effectively.

We undertook this targeted inspection to check on a specific concern we received about infection control and how people were supported with personal care and safeguarded against preventable harm. The overall rating for the service has not changed following this targeted inspection and remains Good.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question Good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Fairfield View

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

This was a targeted inspection to check on a specific concern we had about infection prevention and control and how people were supported with personal care and safeguarded from preventable harm.

As part of this inspection we looked at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

Inspection team

This inspection was undertaken by one inspector.

Service and service type

Fairfield View is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. The provider was not asked to

complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report. This information helps support our inspections. We used all of this information to plan our inspection.

During the inspection

We completed observations throughout the building and observed how people were being supported by staff. We reviewed personal care records and information in relation to accidents, incidents, safeguarding and pressure care. We spoke with six staff including the registered manager, unit managers, housekeeping, domiciliary and care staff.

After the inspection

We continued to seek clarification from the provider to validate evidence found. We arranged a follow up call with the registered manager and unit managers to discuss infection prevention and control further. We spoke with three family members.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to check a specific concern we had about infection prevention and control and how people were supported with personal care and safeguarded against preventable harm. We will assess all of the key question at the next comprehensive inspection of the service.

Systems and processes to safeguard people from the risk of abuse

- The registered manager had systems to analyse and learn from accidents, incidents and safeguarding concerns. Steps had been put in place to reduce risk in response to safeguarding concerns both for the individuals and for the service.
- People were content and looked well cared for by staff. One relative told us, "[My relative] is definitely safe. There's a family atmosphere there and [my relative] is safe. I'm glad we chose there."
- Staff understood their responsibilities to keep people safe. Staff had completed training in safeguarding and safeguarding procedures were discussed with staff on a regular basis.

Preventing and controlling infection

- The service was very clean, and cleaning schedules were being completed frequently throughout the building. Communal areas, bedrooms, furniture and equipment were all visible clean. The domiciliary staff worked throughout the day to ensure frequent contact areas were regular cleaned.
- Communal seating areas had been rearranged to support people to socially distance. There was plenty of personal protective equipment (PPE) available across the service and staff wore this appropriately. Guidance on good infection control practice was displayed across the service.
- The service was fully engaged in the Covid-19 and vaccination programmes. All staff and residents were tested on a regular basis in line with current guidance and covid-19 vaccines had been offered to people who wanted it.
- People were supported to maintain contact with family. People were able to contact their friends and family through video and phone calls and the manager sent out regular newsletters to keep families informed. Visitor pods had been built to support relatives to visit people in the home when guidance allowed this.