

Roseberry Care Centres GB Limited
Church View (Bishop
Auckland)

Inspection report

1 Main Street
South Church
Bishop Auckland
County Durham
DL14 6SL

Tel: 01388451565

Date of inspection visit:
17 November 2020

Date of publication:
25 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Church View is a residential care home providing accommodation and personal care for up to 45 people aged 65 and above, some of whom are living with dementia. At the time of the inspection the service was supporting 43 people.

We found the following examples of good practice

- Safe arrangements were in place for people to receive visits from health professionals which included a temperature check, health questionnaire and use of personal protective equipment (PPE) such as masks and hand sanitiser.
- There were sufficient stocks of PPE including masks, gloves, aprons and hand sanitiser. This helped reduce the risk of cross infection. Staff were seen to be wearing PPE appropriately during the visit and there were sufficient PPE stations throughout the home.
- Staff had undertaken training in putting on and taking off PPE and other Covid-19 related training.
- Steps had been taken to promote social distancing.
- Management praised staff for the way they supported people who used the service as well as each other.
- A cleaning schedule was in place and we observed the home was clean and tidy with emphasis on cleaning and sanitising regular touch points, such as door handles and light switches.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Church View (Bishop Auckland)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.